



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 21, 2020

Ms. Zoila Turley  
Regulatory Compliance Manager  
Ducati North America  
448 E. Middlefield Road  
Mountain View, CA 94043

NEF-150DM  
20V-781

**Subject:** Exhaust Valve Cable May Contact Battery Wiring

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DUCATI/SCRAMBLER/2018-2021

**Mfr's Report Date:** December 15, 2020

**NHTSA Campaign Number:** 20V-781

**Components:**

ELECTRICAL SYSTEM:12V/24V/48V BATTERY:CABLES  
ENGINE AND ENGINE COOLING:EXHAUST SYSTEM

**Potential Number of Units Affected:** 1,072

**Problem Description:**

Ducati North America (Ducati) is recalling certain 2018-2021 Scrambler 1100 motorcycles. The exhaust valve cable could contact the main positive battery wire and potentially short-circuit.

**Consequence:**

An electrical short-circuit increases the risk of fire.

**Remedy:**

Ducati will notify owners, and dealers will install a new cable guide and self-locking cable tie to the exhaust valve cable, free of charge. The recall is expected to begin January 25, 2021. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-20-003.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Ducati's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement