



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 15, 2020

Mr. Jeff Chang
Senior Manager
Honda (American Honda Motor Co.)
1919 Torrance Blvd.
Mail Stop 500-2C-10A
Torrance, CA 90501-2746

NEF-150JK
20V-768

Subject: Driver Side Power Window Switch May Fail

Dear Mr. Chang:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/CR-V/2002-2006

Mfr's Report Date: December 10, 2020

NHTSA Campaign Number: 20V-768

Components:

ELECTRICAL SYSTEM
VISIBILITY:POWER WINDOW DEVICES AND CONTROLS

Potential Number of Units Affected: 268,655

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2002-2006 CR-V vehicles. Moisture may enter the driver side power window master switch, causing the switch to fail or melt.

Consequence:

If the switch fails, it could overheat and smoke, increasing the risk of a fire.

Remedy:

Honda will notify owners, and dealers will replace the power window master switch and inspect the wiring harness for damage, replacing it if necessary, free of charge. The recall is expected to begin January 18, 2021. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is P9D.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement