



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 15, 2020

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
20V-760

Subject: Terminal Cover Can Compromise 12-Volt Power Supply

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/RS5/2018-2019

Mfr's Report Date: December 9, 2020

NHTSA Campaign Number: 20V-760

Components:

ELECTRICAL SYSTEM:12V/24V/48V BATTERY

Potential Number of Units Affected: 2,355

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2018-2019 Audi RS5 Coupe vehicles. An incorrect positive battery terminal cover was installed.

Consequence:

In the event of a rear crash, the incorrect cover can cause the 12-volt power supply to be compromised, preventing the vehicle doors from being opened from the outside, or the hazard warning lights from functioning, increasing risk of injury.

Remedy:

Audi will notify owners, and dealers will replace the positive terminal cover, free of charge. The recall is expected to begin February 7, 2021. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 27i6.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement