



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 10, 2020

Mr. John Kobylarz  
Safety Compliance Manager  
Jaguar Land Rover North America, LLC  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

NEF-150JK  
20V-751

**Subject:** Instrument Cluster Malfunction/FMVSS 101

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LAND ROVER/DISCOVERY SPORT/2020  
LAND ROVER/RANGE ROVER EVOQUE/2020

**Mfr's Report Date:** December 3, 2020

**NHTSA Campaign Number:** 20V-751

**Components:**

ELECTRICAL SYSTEM: SOFTWARE  
ELECTRICAL SYSTEM:INSTRUMENT PANEL:SPEEDOMETER/ODOMETER

**Potential Number of Units Affected:** 23

**Problem Description:**

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2020 Discovery Sport and Range Rover Evoque vehicles. A software error may cause the instrument cluster to randomly alternate the speedometer and odometer units between Miles Per Hour (MPH) and Kilometers Per Hour (KM/H) without driver input to the display unit. As such, these vehicles fail to comply with the requirements of the Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Control and Displays."

**Consequence:**

The changing displays may cause driver distraction or confusion and possibly result in excessive speed, which can increase the risk of a crash.

**Remedy:**

Land Rover will notify owners, and dealers will update the vehicle software, free of charge. The recall is expected to begin January 29, 2021. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N516.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

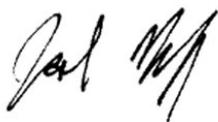
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement