



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 10, 2020

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-150SS  
20V-749

**Subject:** Faulty Side Impact Crash Sensor In Front Doors

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUDI/A6/2021  
AUDI/Q7/2021  
AUDI/RS6/2021  
AUDI/RS7/2021

**Mfr's Report Date:** December 2, 2020

**NHTSA Campaign Number:** 20V-749

**Components:**

AIR BAGS:SENSOR:SIDE IMPACT  
ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 166

**Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2021 Audi A6 Allroad, Q7, RS6 and RS7 vehicles. The electrical connector can detach from the door crash sensor in either of the front doors.

**Consequence:**

A detached connector can delay the activation of the restraint systems, including the side air bag, curtain air bag and/or seat-belt pretensioners during a side impact crash, increasing the risk of injury.

**Remedy:**

Audi will notify owners, and dealers will inspect, and as necessary, replace the crash sensors in both front doors, free of charge. The recall is expected to begin January 31, 2021. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 69BM.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement