

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 9, 2020

Ms. Tara Underwood Senior Manager, Technical Compliance Nissan North America, Inc. One Nissan Way Franklin, TN 37027

Subject: Frontal Passenger Air Bag Inflators May Explode

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS

20V-747

Makes/Models/Model Years:

NISSAN/SENTRA/2002-2006

Mfr's Report Date: December 1, 2020

NHTSA Campaign Number: 20V-747

Components:

AIR BAGS

AIR BAGS:FRONTAL:PASSENGER SIDE:INFLATOR MODULE

Potential Number of Units Affected: 3,930

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2002-2006 Sentra vehicles whose passenger air bags were previously inspected and may have been released without replacing the Takata air bag inflator. In the event of a crash, Takata frontal passenger air bag inflators may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling.

Consequence:

An inflator explosion may result in sharp metal fragments striking the driver or other occupants resulting in serious injury or death.

Remedy:

Nissan will notify owners, and dealers will re-inspect the vehicle and, if necessary, replace the air bag inflator, free of charge. The recall is expected to begin January 5, 2021. Owners may contact Nissan customer service at 1-800-867-7669. Nissan's number for this recall is PM964.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

