



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 9, 2020

Mr. Sean Adams
Mitsubishi Motors North America, Inc.
4031 Aspen Grove Drive
Suite 650
Franklin, TN 37067

NEF-150JK
20V-741

Subject: Parking Brake Operating Shafts May Corrode

Dear Mr. Adams:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/OUTLANDER/2016
MITSUBISHI/OUTLANDER SPORT/2016

Mfr's Report Date: November 30, 2020

NHTSA Campaign Number: 20V-741

Components:

PARKING BRAKE

Potential Number of Units Affected: 21,758

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2016 Outlander and Outlander Sport vehicles. The rust prevention coating on the rear brake operating shafts could have been peeled off during the assembly process. As a result, water entering the rear brake caliper boot may cause the parking brake operating shafts to corrode and possibly bind.

Consequence:

If the parking brake operating shafts bind, the parking brakes may not engage or disengage fully. If the parking brakes do not engage properly, the vehicle could rollaway, increasing the risk of a crash.

Remedy:

MMNA will notify owners, and dealers will replace the rear brake caliper assemblies, free of charge. The recall is expected to begin January 25, 2021. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-20-005.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement