



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 8, 2020

Ms. Wanda Wolfe  
Recalls Clerk  
Triple E Recreational Vehicles  
P.O. Box 1230  
Winkler R6W 4C4

NEF-150MR  
20V-738

**Subject:** Heat Shield Missing Over the Cooktop

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIPLE E/UNITY/2020-2021

**Mfr's Report Date:** November 25, 2020

**NHTSA Campaign Number:** 20V-738

**Components:**

EQUIPMENT:APPLIANCE:MICROWAVE/OVEN

**Potential Number of Units Affected:** 95

**Problem Description:**

Triple E Recreational Vehicles (Triple E) is recalling certain 2020-2021 Unity U24RL motorhomes. The galley overhead cabinet assembly is missing a heat shield over the cooktop.

**Consequence:**

The heat from the cooktop may radiate to the underside of the upper galley cabinet, increasing the risk of a fire and bodily injury.

**Remedy:**

Triple E will notify owners, and dealers will install a repair kit, free of charge. The recall is expected to begin in December 2020. Owners may contact Triple E customer service at 1-877-992-9906. Triple E's number for this recall is CA#9845-1.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Triple E's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement