

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 3, 2020

Ms. Regina Carto Executive Director - Global Safety Field Investigations & Regulatory General Motors LLC GM Global Tech Center 29247 Louis Chevrolet Rd, Floor 2 Warren, MI 48093 NEF-150DM 20V-736

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Roof Rail Air Bag Inflator Endcap may Detach

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO 1500/2015-2016 CHEVROLET/SILVERADO 2500/2015 CHEVROLET/SILVERADO 3500/2015 GMC/SIERRA 1500/2015-2016 GMC/SIERRA 2500/2015 GMC/SIERRA 3500/2015

Mfr's Report Date: November 25, 2020

NHTSA Campaign Number: 20V-736

Components:

AIR BAGS:SIDE/WINDOW:CURTAIN:INFLATOR

Potential Number of Units Affected: 9,279

Problem Description:

General Motors LLC (GM) is recalling certain 2015-2016 GMC Sierra 1500 and Chevrolet Silverado 1500 and 2015 GMC Sierra 2500 and 3500, and Chevrolet Silverado 2500 and 3500 trucks. The roof-rail air bag (RRAB) inflator end cap may detach from the inflator.

Consequence:

If the end cap separates from the inflator, the compressed gas will escape and the end cap can be propelled into the vehicle, increasing the risk of injury or a crash.

Remedy:

GM will notify owners, and dealers will replace the RRAB modules on the left and/or right side, free of charge. The recall is expected to begin January 10, 2021. Owners may contact GMC customer service at 1-888-988-7267 or Chevrolet customer service at 1-800-222-1020. GM's number for this recall is N202309680.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Please provide the supplier name of the inflator at the time of manufacture. Joyson Safety Systems did not exist in 2015. We understand that JSS is supporting the recall now, but please let us know the name of the component manufacturer in the chronology section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

