



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 7, 2020

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-150DM
20V-735

Subject: Bolts for Front Seats Incorrectly Installed

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SUBURBAN/2021
CHEVROLET/TAHOE/2021
GMC/YUKON/2021
GMC/YUKON XL/2021

Mfr's Report Date: November 25, 2020

NHTSA Campaign Number: 20V-735

Components:

SEATS
SEATS:CRITICAL FASTENERS

Potential Number of Units Affected: 94

Problem Description:

General Motors LLC (GM) is recalling certain 2021 Chevrolet Suburban and Tahoe and GMC Yukon and Yukon XL vehicles. During general assembly, a repair involved removal of one or both front seats. The attachment bolts for the front seats may not have been properly reinstalled after the repair was completed.

Consequence:

If an occupied front seat has loose or missing attachment bolts, it may move during a crash, increasing the risk of injury to the seated occupant.

Remedy:

GM will notify owners, and dealers will inspect the seat attachments for both front seats and install attachment bolts as needed, free of charge. The recall is expected to begin December 29, 2020. Owners may contact Chevrolet customer service at 1-800-222-1020, and GM customer service at 1-888-988-7267. GM's number for this recall is N202312720.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement