



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 3, 2020

Ms. Wanda Wolfe  
Recalls Clerk  
Triple E Recreational Vehicles  
P.O. Box 1230  
Winkler R6W 4C4

NEF-150MR  
20V-722

**Subject:** Wire Harness may Chafe, Causing Tail Light Failure

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIPLE E/SERENITY/2018-2020  
TRIPLE E/UNITY/2018-2021

**Mfr's Report Date:** November 20, 2020

**NHTSA Campaign Number:** 20V-722

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 1,149

**Problem Description:**

Triple E Recreational Vehicles (Triple E) is recalling certain 2018-2020 Serenity S24CB, 2018-2021 Unity U24MB, U24FX, and 2020-2021 Unity U24RL motorhomes. When the vehicle is driven with the fresh water tank partially filled, the fresh water tank bracket can shift side to side, resulting in the chassis wire harness getting chafed, resulting in a loss of tail lights.

**Consequence:**

Loss of tail light illumination could reduce the vehicle's visibility, increasing the risk of a crash.

**Remedy:**

Triple E will notify owners, and dealers will install an additional bracket to resolve the issue, free of charge. The recall is expected to begin December 7, 2020. Owners may contact Triple E customer service at 1-877-992-9906. Triple E's number for this recall is CA#9835-1.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Triple E's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

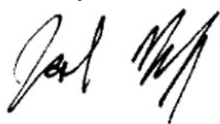
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement