



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 2, 2020

Mr. Jeffery Marsee
Chief Representative, Emission and Safety
Isuzu Technical Center of America, Inc.
46401 Commerce Center Drive
Plymouth, MI 48170-2473

NEF-150MR
20V-721

Subject: Chassis Harness/Coolant Return Hose Could Chafe

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/LOW CAB FORWARD 4500/2020
ISUZU/NPR HD/2020

Mfr's Report Date: November 20, 2020

NHTSA Campaign Number: 20V-721

Components:

ELECTRICAL SYSTEM:WIRING
ENGINE AND ENGINE COOLING:COOLING SYSTEM:HOSES/LINES/PIPING/FITTINGS

Potential Number of Units Affected: 46

Problem Description:

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain 2020 NPR-HD (Crew Cab) and Chevrolet 4500 (Crew Cab) vehicles equipped with 6.6L gasoline engines. The chassis harness and the coolant return hose from the radiator to the reservoir (surge hose) may chafe. Continued chafing could cause wear in the harness and/or hose, ultimately causing a hole in the hose with the potential for engine coolant to leak and/or causing damage to the harness with the potential for a short circuit.

Consequence:

Leaking engine coolant and/or a damaged wire harness may result in a no-start condition, an engine stall, or an electrical short. These scenarios increase the risk of a crash or fire.

Remedy:

Isuzu will notify owners, and dealers will install additional retention parts (1 band tie, 1 clip, and 1 edge protector) to ensure adequate clearance between the surge hose and chassis harness, free of charge. The recall is expected to begin December 28, 2020. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is V2006.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

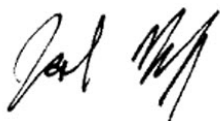
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement