



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 2, 2020

Mr. Jeffery Marsee
Chief Representative, Emission and Safety
Isuzu Technical Center of America, Inc.
46401 Commerce Center Drive
Plymouth, MI 48170-2473

NEF-150MR
20V-720

Subject: Positive Battery Cable To Starter Too Long

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/LOW CAB FORWARD 4500/2020
ISUZU/NPR HD/2020

Mfr's Report Date: November 20, 2020

NHTSA Campaign Number: 20V-720

Components:

ELECTRICAL SYSTEM:12V/24V/48V BATTERY:CABLES

Potential Number of Units Affected: 46

Problem Description:

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain 2020 Isuzu NPR-HD Gas (Crew Cab) and 2020 Chevrolet 4500 (Crew Cab) trucks equipped with 6.6L gasoline engines. The positive cable connecting the battery to the starter may be too long and may have been routed too close to the right-side exhaust pipe.

Consequence:

Over time, heat from the exhaust pipe may cause the conduit and insulation to deteriorate, exposing the wires, possibly causing a short circuit which could result in a no-start condition or a fire.

Remedy:

Isuzu will notify owners, and dealers will draw the cable slack away from the exhaust pipe, free of charge. The recall is expected to begin December 28, 2020. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is V2005.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement