



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 24, 2020

Mr. David Kim
Tesla, Inc.
45500 Fremont Blvd
Fremont, CA 94538

NEF-150SS
20V-710

Subject: Missing Primer may cause Roof Trim Separation

Dear Mr. Kim:

This letter serves to acknowledge Tesla, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TESLA/MODEL X/2016

Mfr's Report Date: November 17, 2020

NHTSA Campaign Number: 20V-710

Components:

STRUCTURE:BODY

Potential Number of Units Affected: 9,136

Problem Description:

Tesla, Inc. (Tesla) is recalling certain 2016 Model X vehicles. The front and spine cosmetic roof trim may have been adhered to the vehicle without first using primer. As a result, one or both pieces of trim may separate from the vehicle while moving.

Consequence:

Trim that separates from the vehicle during use can cause a road hazard and increase the risk of a crash.

Remedy:

Tesla will notify owners, and dealers will test the roof trim adhesion, and, as necessary, apply primer, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-20-12-005.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the roof trim. If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement