



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 1, 2020

Mr. Joshua Chard  
Director, Corporate and Product Safety  
Altec Industries Inc.  
210 Inverness Center Drive  
Birmingham, AL 35242

NEF-150MR  
20V-708

**Subject:** Incorrect Counterbalance Valve Installed

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ALTEC/AH125/2006-2020  
ALTEC/AH150/2006-2020

**Mfr's Report Date:** November 17, 2020

**NHTSA Campaign Number:** 20V-708

**Components:**

SUSPENSION: ADJUSTMENT:AUTOMATIC ELECTRICAL/HYDRAULIC

**Potential Number of Units Affected:** 13

**Problem Description:**

Altec Industries Inc. (Altec) is recalling certain 2006-2020 AH150 and AH125S Articulating Non-Overcenter Aerial Devices. The incorrect counterbalance valve may have been installed in the main lift cylinder. As a result, at certain boom positions the counterbalance valve will open due to the pressure in the cylinder exceeding the setting.

**Consequence:**

If one of the hoses between the cylinder and the external counterbalance valve manifold were to fail to hold pressure, the boom could unexpectedly lower, increasing the risk of an injury.

**Remedy:**

Altec will notify owners, and dealers will install the correct counterbalance valve if necessary, free of charge. The recall is expected to begin January 14, 2021. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 784.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

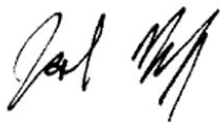
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement