



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 18, 2020

Mr. Appie Theron
Autocar, LLC
551 S Washington Street
Hagerstown, IN 47346

NEF-150MR
20V-689

Subject: Transverse Torque Rod Mounting Bolts Not Torqued

Dear Mr. Theron:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUTOCAR/LEGEND/2020-2021
AUTOCAR/XPEDITOR/2020-2021

Mfr's Report Date: November 6, 2020

NHTSA Campaign Number: 20V-689

Components:
SUSPENSION

Potential Number of Units Affected: 1,060

Problem Description:

Autocar, LLC (Autocar) is recalling certain 2020-2021 Xpeditor and Legend vehicles. The transverse torque rod mounting bolts may not be properly tightened.

Consequence:

If the transverse torque rod mounting bolts are not properly tightened, the bolts may fail and become disconnected from the vehicle, increasing the risk of a crash, personal injury or property damage.

Remedy:

Autocar will notify owners, and dealers will inspect and properly tighten the bolts, free of charge. The recall is expected to begin January 4, 2021. Owners may contact Autocar customer service at 1-888-218-3611 or 1-877-973-3486. Autocar's number for this recall is ACX-2008.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement