



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 17, 2020

Ms. Regina Carto  
Executive Director - Global Safety Field Investigations & Regulatory  
General Motors LLC  
GM Global Tech Center  
29247 Louis Chevrolet Rd, Floor 2  
Warren, MI 48093

NEF-150DM  
20V-684

**Subject:** Tires may have been Overcured

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BUICK/ENCLAVE/2020  
CADILLAC/XT5/2020  
CHEVROLET/SILVERADO 1500/2020-2021  
CHEVROLET/TRaverse/2020  
GMC/ACADIA/2020  
GMC/SIERRA 1500/2020-2021

**Mfr's Report Date:** November 5, 2020

**NHTSA Campaign Number:** 20V-684

**Components:**

TIRES

**Potential Number of Units Affected:** 7,516

**Problem Description:**

General Motors LLC (GM) is recalling certain 2020 Buick Enclave, Cadillac XT5, GMC Acadia and Chevrolet Traverse vehicles and 2020-2021 Chevrolet Silverado 1500, GMC Sierra 1500 vehicles. The vehicles may have been manufactured with Continental tires that were overcured.

**Consequence:**

Overcured tires may experience a carcass break in the sidewall resulting in a sudden air loss or could develop a belt edge separation which could lead to partial or full tread/belt loss. Either condition increases the risk of a crash.

**Remedy:**

GM will notify owners, and dealers will inspect vehicles and replace tires that have DOT number and production mold number combinations identified by Continental, free of charge. The recall is expected to begin December 21, 2020. Owners may contact GMC customer service at 1-888-988-7267, Buick customer service at 1-866-608-8080, Chevrolet customer service at 1-800-222-1020 or Cadillac customer service at 1-800-458-8006. GM's number for this recall is N202319030.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement