



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 9, 2020

Mr. Cory Hoffman
General Manager
Toyota Motor Engineering & Manufacturing
19001 South Western Ave
Torrance, CA 90501

NEF-150SS
20V-682

Subject: Fuel Pump May Fail

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LEXUS/ES350/2018-2020
LEXUS/GS 200T/2017
LEXUS/GS 350/2017-2019
LEXUS/GS300/2019
LEXUS/GX460/2018-2019
LEXUS/IS 300/2019
LEXUS/IS 350/2019
LEXUS/IS200T/2017
LEXUS/LC500/2018-2020
LEXUS/LC500H/2018-2020
LEXUS/LS500/2018-2020
LEXUS/LS500 H/2019
LEXUS/LX570/2018-2019
LEXUS/NX300/2018-2019
LEXUS/RC 200T/2017
LEXUS/RC 300/2019
LEXUS/RC 350/2019
LEXUS/RX350/2017, 2018-2020
LEXUS/RX350L/2018-2020
LEXUS/UX200/2019
TOYOTA/4RUNNER/2018-2019
TOYOTA/AVALON/2019-2020
TOYOTA/CAMRY/2018-2020
TOYOTA/COROLLA/2020
TOYOTA/COROLLA HATCHBACK/2019
TOYOTA/HIGHLANDER/2017-2019
TOYOTA/LAND CRUISER/2018-2019
TOYOTA/RAV4/2019-2020
TOYOTA/SEQUOIA/2019-2020
TOYOTA/SIENNA/2017-2020
TOYOTA/TACOMA/2017-2020
TOYOTA/TUNDRA/2019-2020

Mfr's Report Date: November 4, 2020

NHTSA Campaign Number: 20V-682

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Potential Number of Units Affected: 1,517,721

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2018-2019 4Runner, 2019-2020 Avalon, 2019 Corolla Hatchback, 2017-2019 Highlander, 2018-2020 Camry, 2020 Corolla, 2018-2019 Land Cruiser, 2017-2020 Tacoma, 2019-2020 RAV4, 2019-2020 Sequoia, 2017-2020 Sienna, 2019-2020 Tundra, 2018-2020 Lexus ES350, 2017 Lexus GS200t, 2017-2019 Lexus GS350, 2019 Lexus GS300, 2018-2020 Lexus LC500h, 2019-2020 Lexus LS500, 2018-2019 Lexus GX460, 2017 Lexus IS200t, 2019 Lexus IS300, 2019 Lexus IS350, 2018-2020 Lexus LC500, 2018 Lexus LS500, 2019 Lexus LS500h, 2018-2019 Lexus LX570, 2017 Lexus RC200t, 2019 Lexus RC300, RC350, 2017 and 2019-2020 Lexus RX350, 2018-2020 RX350L, 2019 Lexus UX200, 2018-2019 Lexus NX300 vehicles. The low-pressure fuel pump inside the fuel tank may fail.

Consequence:

If the fuel pump fails, the engine can stall while driving, increasing the risk of a crash.

Remedy:

Toyota will notify owners, and dealers will replace the fuel pump assembly with an improved one, free of charge. The recall is expected to begin December 23, 2020. Owners may contact Toyota customer service at 1-800-442-8696. Toyota's number for this recall is 20TA02. Lexus' number for this recall is 20LA01.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement