

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 16, 2020

1200 New Jersey Avenue SE Washington, DC 20590

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677 NEF-150DM 20V-678

Subject: Front Axle/Right Control Arm Not Welded Properly

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/X5/2020-2021 BMW/X6/2020 BMW/X6 M/2020 BMW/X7/2020

Mfr's Report Date: November 4, 2020

NHTSA Campaign Number: 20V-678

Components:

SUSPENSION:FRONT:CONTROL ARM

Potential Number of Units Affected: 83

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2020 X5 sDrive40i, xDrive40i, X5 M50i, X5M, X7 xDrive40i, X7 M50i, X6 xDrive40i, X6 M50i and X6M vehicles and 2021 X5 xDrive45e vehicles. The weld between the front axle support and the right front control arm bearing bracket may separate.

Consequence:

If the weld between the front axle support and the right front control arm bearing bracket separates, vehicle handling and control may be affected, increasing the risk of a crash.

Remedy:

BMW will notify owners, and dealers will replace the front axle support, free of charge. The recall is expected to begin December 28, 2020. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

