

November 5, 2020

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC. 13470 International Parkway Jacksonville, FL 32218

Subject: Fusebox may Loosen in Engine Bay

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: MERCEDES BENZ/GLA250/2019

Mfr's Report Date: October 30, 2020

NHTSA Campaign Number: 20V-672

Components:

ELECTRICAL SYSTEM:WIRING:FUSES AND CIRCUIT BREAKERS ELECTRONIC STABILITY CONTROL ENGINE FORWARD COLLISION AVOIDANCE: DYNAMIC BRAKE SUPPORT/BRAKE ASSIST STEERING:ELECTRIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 47

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2019 GLA250 vehicles. The engine compartment fusebox may come loose over time, potentially damaging fuses and disrupting certain vehicle functions such as engine, power steering assist, electronic stability control (ESP), and Active Brake Assist.

Consequence:

A loss of engine operation, power steering assist, ESP system, or Active Brake Assist can increase the risk of a crash.

Remedy:

MBUSA will notify owners, and dealers will inspect the engine compartment fusebox mounting and correct it, as necessary, free of charge. The recall is expected to begin December 29, 2020. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 20V-672



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

