



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 24, 2020

Mr. Antonio Mole
Daimler Vans USA, LLC
8501 Palmetto Commerce Pkwy
Ladson, SC 29456

NEF-150MR
20V-663

Subject: Hydraulic Power Steering Hose May Detach

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/SPRINTER 1500/2015-2020
FREIGHTLINER/SPRINTER 2500/2015-2020
FREIGHTLINER/SPRINTER 3500/2015-2020
FREIGHTLINER/SPRINTER 4500/2015-2020
MERCEDES-BENZ/SPRINTER 1500/2015-2020
MERCEDES-BENZ/SPRINTER 2500/2015-2020
MERCEDES-BENZ/SPRINTER 3500/2015-2020
MERCEDES-BENZ/SPRINTER 4500/2015-2020

Mfr's Report Date: October 28, 2020

NHTSA Campaign Number: 20V-663

Components:

STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

Potential Number of Units Affected: 47,667

Problem Description:

Daimler Vans USA, LLC (DVUSA) is recalling certain 2015-2020 Mercedes Benz Sprinter and Freightliner Sprinter vehicles. The hydraulic power steering return line hoses may detach at their connection points under certain operating conditions, causing hydraulic fluid to leak.

Consequence:

The sudden loss of power steering assist and hydraulic steering fluid leaking onto the roadway may increase the risk of a crash.

Remedy:

DVUSA will notify owners, and dealers will check the return line connections of the power steering system, correcting it as needed, free of charge. The recall is expected to begin November 2020. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this campaign is NV3LETULPE.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please update your provided chronology to include all of the principal events that occurred in 2019, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement