



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 2, 2020

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
20V-658

Subject: Head Injury from C-Pillar Impact in a Crash

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/Q7/2018-2020

Mfr's Report Date: October 27, 2020

NHTSA Campaign Number: 20V-658

Components:

STRUCTURE:BODY:ROOF AND PILLARS

Potential Number of Units Affected: 94,144

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2018-2020 Audi Q7 vehicles. The padding on the vehicle's C-pillar may not absorb enough impact in the event of a crash.

Consequence:

In the event of a crash, an unbelted occupant's head may impact the vehicle's C-pillar padding, increasing the risk of injury.

Remedy:

Audi will notify owners, and dealers will replace the deformation element on the C-pillars, free of charge. The recall is expected to begin December 23, 2020. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 70H8.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire without mitigating language.

AMENDED 573 REQUIRED.

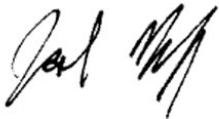
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement