



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 30, 2020

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-150SS  
20V-644

**Subject:** Incorrectly Bolted Driver's Seat Frame

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUDI/Q3/2020

**Mfr's Report Date:** October 19, 2020

**NHTSA Campaign Number:** 20V-644

**Components:**

SEATS

SEATS:CRITICAL FASTENERS

**Potential Number of Units Affected:** 1

**Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling one 2020 Audi Q3 vehicle. The driver's seat frame may have incorrectly been bolted to the seat rail.

**Consequence:**

The incorrect bolt connection could fail, increasing the risk of injury in the event of a crash.

**Remedy:**

Audi will notify owners, and dealers will inspect the bolt connection and, as necessary, replace the seat structure, free of charge. The recall is expected to begin December 18, 2020. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 72L4.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Volkswagen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement