



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 12, 2020

Ms. Larissa Stoffels
Exec Mgr, Vehicle Safety
Daimler Trucks North America LLC
4747 N. Channel Ave
Portland, OR 97217

NEF-150MR
20V-642

Subject: Clutch Failure may Result in Unintended Movement

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/108SD/2018-2019
FREIGHTLINER/114SD/2018-2019
FREIGHTLINER/122SD/2018-2019
FREIGHTLINER/BUSINESS CLASS M2/2018-2019
FREIGHTLINER/CASCADIA/2018-2019
WESTERN STAR/4700/2018-2019
WESTERN STAR/4900/2018-2019
WESTERN STAR/5700/2018-2019

Mfr's Report Date: October 16, 2020

NHTSA Campaign Number: 20V-642

Components:

POWER TRAIN:CLUTCH ASSEMBLY

Potential Number of Units Affected: 6,795

Problem Description:

Daimler Trucks North America LLC (DTNA) is recalling certain 2018-2019 Freightliner Cascadia, Business Class M2, 108SD, 114SD and 122SD and Western Star 4700, 4900 and 5700 vehicles. An internal component within the clutch assembly may fail, which in certain circumstances could allow the vehicle to move unexpectedly.

Consequence:

Unintended vehicle movement van increase the risk of a crash.

Remedy:

DTNA will notify owners, and dealers will update the software and replace the clutches, free of charge. The recall is expected to begin December 14, 2020. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-865.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement