



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 5, 2020

Mr. Wesley Chestnut
Shyft Group
41280 Bridge Street
Novi, MI 48375

NEF-150MR
20V-641

Subject: Body Mount Bracket May Rub Brake Line

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

UTILIMASTER/AEROMASTER/2021

Mfr's Report Date: October 16, 2020

NHTSA Campaign Number: 20V-641

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 323

Problem Description:

Shyft Group is recalling certain 2021 Utilimaster Aeromaster vehicles built on Ford E-450 chassis. The body mount bracket may chafe the brake lines, eventually rubbing through the brake lines.

Consequence:

If the bracket rubs through the brake lines, braking ability may be negatively affected, increasing the risk of a crash.

Remedy:

Shyft Group has notified owners, and dealers will inspect the brake line and body mount brackets for adequate clearance, depending on the revision level of body mount bracket installed on the vehicle, a new bracket may need to be installed, free of charge. Any damaged brake lines would be replaced. The recall began October 16, 2020. Owners may contact Shyft Group customer service at 1-800-582-3454. Shyft Group's number for this recall is 20-10.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement