



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 4, 2020

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-150DM
20V-639

Subject: Insufficient Fuel Supply may Cause Engine Stall

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCLAVE/2020
CADILLAC/XT5/2020
CADILLAC/XT6/2020
CHEVROLET/TRaverse/2020
GMC/ACADIA/2020

Mfr's Report Date: October 15, 2020

NHTSA Campaign Number: 20V-639

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Potential Number of Units Affected: 2,781

Problem Description:

General Motors LLC (GM) is recalling certain 2020 Buick Enclave, Cadillac XT5, Cadillac XT6, Chevrolet Traverse, and GMC Acadia vehicles. The fuel pump's jet nozzle may have a plastic burr remaining from the manufacturing process, possibly causing a blocked nozzle and an insufficient fuel supply to the engine.

Consequence:

Insufficient fuel supply can result in an engine stall without warning, increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will replace the fuel pump module. The recall is expected to begin November 30, 2020. Owners may contact GMC customer service at 1-888-988-7267, Buick Customer service at 1-800-955-9007, Chevrolet customer service at 1-800-222-1020 or Cadillac customer service at 1-800-458-8006. GM's number for this recall is N202314760.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement