

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 4, 2020

Mr. Antonio Mole Daimler Vans USA, LLC 8501 Palmetto Commerce Pkwy Ladson, SC 29456 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 20V-631

Subject: Damaged Brake Hose may Result in a Leak

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

MERCEDES-BENZ/SPRINTER 1500/2020 MERCEDES-BENZ/SPRINTER 2500/2020 MERCEDES-BENZ/SPRINTER 3500/2020 MERCEDES-BENZ/SPRINTER 4500/2020

Mfr's Report Date: October 14, 2020

NHTSA Campaign Number: 20V-631

# **Components:**

SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS: HOSES, LINES/PIPING, AND FITTINGS

**Potential Number of Units Affected:** 463

## **Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2020 Mercedes-Benz Sprinter vehicles. The outer area of the brake hoses on the front and rear axles may have been damaged during production.

## **Consequence:**

Over time, the hose could begin to leak brake fluid, affecting the braking performance of the vehicle, including the potential loss of directional stability when braking, thereby increasing the risk of a crash.

### Remedy:

DVUSA will notify owners, and dealers will check the condition of the brake hoses on the front and rear axles and replace them as needed, free of charge. The recall is expected to begin November 30, 2020. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3MONTLAU.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

