



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 13, 2020

Mr. Antonio Mole  
Daimler Vans USA, LLC  
8501 Palmetto Commerce Pkwy  
Ladson, SC 29456

NEF-150MR  
20V-595

**Subject:** Fuel Leaks From Loose Clamps

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/SPRINTER 1500/2019-2020  
FREIGHTLINER/SPRINTER 2500/2019-2020  
FREIGHTLINER/SPRINTER 3500/2019-2020  
FREIGHTLINER/SPRINTER 4500/2019-2020  
MERCEDES-BENZ/SPRINTER 1500/2019-2020  
MERCEDES-BENZ/SPRINTER 2500/2019-2020  
MERCEDES-BENZ/SPRINTER 3500/2019-2020  
MERCEDES-BENZ/SPRINTER 4500/2019-2020

**Mfr's Report Date:** September 29, 2020

**NHTSA Campaign Number:** 20V-595

**Components:**

FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS

**Potential Number of Units Affected:** 4,010

**Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling 2019-2020 Mercedes Benz and Freightliner Sprinters. The fuel line clamps may loosen and result in a fuel leak.

**Consequence:**

A fuel leak can increase the risk of a fire.

**Remedy:**

DVUSA will notify owners, and dealers will check the fuel hose clamp connections and tighten or replace the components as needed, free of charge. The recall is expected to begin October 28, 2020. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3SCHELLLE.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement