

U.S. Department of Transportation

# National Highway Traffic Safety Administration

October 5, 2020

Mr. Joshua Chard Director, Corporate and Product Safety Altec Industries Inc. 210 Inverness Center Drive Birmingham, AL 35242 NEF-150MR 20V-587

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Fastener Failure may Cause Pedestal Separation

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

ALTEC/AERIAL DEVICE/2019-2020 ALTEC/DIGGER DERRICK/2019-2020

**Mfr's Report Date:** September 24, 2020

NHTSA Campaign Number: 20V-587

**Components:** EQUIPMENT

Potential Number of Units Affected: 280

### **Problem Description:**

Altec Industries Inc. (Altec) is recalling certain 2019-2020 AA55, AM50, A77-T Aerial Devices and D2/3/4B, D3E, DHB, DHH and DHE Digger Derricks. The bolts that secure the pedestal to the turntable (with head marking 5252) may fail.

## **Consequence:**

If the fasteners break, the pedestal may separate from the turntable, increasing the risk of injury or death.

## Remedy:

Altec will notify owners, and dealers will provide replacement fasteners if necessary, free of charge. This recall is expected to begin November 17, 2020. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 778.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

