



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 29, 2020

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-150DM
20V-575

Subject: Distorted or Inoperative Rearview Camera/FMVSS 111

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/EDGE/2020
FORD/ESCAPE/2020
FORD/EXPEDITION/2020
FORD/EXPLORER/2020
FORD/F-150/2020
FORD/F-250 SD/2020
FORD/F-350 SD/2020
FORD/F-450 SD/2020
FORD/F-550 SD/2020
FORD/MUSTANG/2020
FORD/RANGER/2020
FORD/TRANSIT/2020
LINCOLN/CORSAIR/2020
LINCOLN/NAUTILUS/2020

Mfr's Report Date: September 23, 2020

NHTSA Campaign Number: 20V-575

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES

Potential Number of Units Affected: 620,246

Problem Description:

Ford Motor Company (Ford) is recalling certain 2020 Ford F-150, F-250, F-350, F-450, F-550, Explorer, Mustang, Transit, Expedition, Escape, Ranger and Edge, and Lincoln Nautilus and Corsair vehicles. Due to a poor electrical connection, the rearview camera may intermittently display a blank or distorted image. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

Consequence:

Reduced rearward visibility can increase the risk of a crash.

Remedy:

Ford will notify owners, and dealers will replace the rearview camera, free of charge. The recall is expected to begin November 7, 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 20C19.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please identify whether Ford will need to make the remedy available in phases, and if so, please identify what the phases will consist of.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement