



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 2, 2020

Mr. Tim LaFon  
Nova Bus  
1000 Industriel Blvd.  
Saint-Eustache J7R 5A5

NEF-150MR  
20V-568

**Subject:** Power Steering Pipes May Separate

Dear Mr. LaFon:

This letter serves to acknowledge Nova Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NOVA BUS/LFS/2020

**Mfr's Report Date:** September 21, 2020

**NHTSA Campaign Number:** 20V-568

**Components:**

STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 34

**Problem Description:**

Nova Bus (Nova) is recalling certain 2020 Nova Bus LFS transit buses. Certain power steering pipes from the rear engine bay to the front gear box may separate at the connection joint. This may cause a power steering assist lost and power steering fluid may leak from the ceiling into the passenger compartment.

**Consequence:**

A loss of power steering assist may increase the risk of a crash. A power steering fluid leak into the passenger cabin may increase the risk of a passenger injury.

**Remedy:**

Nova Bus will notify owners, provide instructions for inspecting and replacing the power steering pipes, free of charge. The recall is expected to begin October 5, 2020. Owners may contact Nova customer service at 1-800-350-6682. Nova's number for this recall is CR4963.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Nova Buses' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement