

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 29, 2020

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SS 20V-561

Subject: Modifications to Vehicles Made Them Noncompliant

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2018 VOLKSWAGEN/EGOLF/2017 VOLKSWAGEN/GOLF ALLTRACK/2017 VOLKSWAGEN/GOLF R/2018 VOLKSWAGEN/PASSAT/2016-2018

Mfr's Report Date: September 16, 2020

NHTSA Campaign Number: 20V-561

Components:

UNKNOWN OR OTHER

Potential Number of Units Affected: 23

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2018 Volkswagen Golf R and Atlas, 2017 Golf Alltrack and E-Golf and 2016-2018 Passat vehicles. These internal use vehicles were sold without confirmation that they were built to all applicable regulatory requirements and may have been modified prior to sale. As such, these vehicles may fail to comply with the requirements of various Federal Motor Vehicle Safety Standards.

Consequence:

Vehicles that do not meet all regulatory requirements may have an increased risk of a crash or injury to vehicle occupants.

Remedy:

Volkswagen will notify owners and will repurchase the vehicles. The recall is expected to begin November 13, 2020. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 01E9.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Volkswagen's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

