



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 25, 2020

Ms. Hanah Klodzinski
Recall Compliance Coordinator
Thor Motor Coach
PO Box 1486
Elkhart, IN 46515

NEF-150KL
20V-559

Subject: Tire Valve Stem Extension May Become Damaged

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR MOTOR COACH/ARIA/2018-2021
THOR MOTOR COACH/PALAZZO/2018-2021
THOR MOTOR COACH/TUSCANY/2018-2021
THOR MOTOR COACH/VENETIAN/2018-2021

Mfr's Report Date: September 15, 2020

NHTSA Campaign Number: 20V-559

Components:

TIRES:VALVE

Potential Number of Units Affected: 1,631

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2018-2021 Aria, Palazzo, Tuscany, and Venetian motorhomes built on a Daimler Trucks (DTNA) chassis. The tire valve stem extension for the inner wheel may contact the outer wheel rim opening and become damaged.

Consequence:

Extensive damage to the valve stem extension may result in a loss of tire pressure of the inner wheel, increasing the risk of a crash.

Remedy:

TMC will notify owners, and DTNA dealers will make the necessary repairs. The remedy is still under development. The recall is expected to begin November 15, 2020. Owners may contact TMC customer service at 1-800-524-5210 extension 104 or DTNA customer service at 1-800-547-0712. TMC's number for this recall is RC000204. DTNA's number for this recall is FL-861.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that Thor will not be submitting recall completion rates for this recall.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement