



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 24, 2020

Mr. Leroy Stephens
E-One Incorporated
2929 SW 57th Ave.
Ocala, FL 34474

NEF-150MR
20V-546

Subject: Suspension Bolts may Break

Dear Mr. Stephens:

This letter serves to acknowledge E-One Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

E-ONE/CYCLONE II/2018-2020
E-ONE/TYPHOON/2018-2020

Mfr's Report Date: September 9, 2020

NHTSA Campaign Number: 20V-546

Components:

POWER TRAIN:AXLE ASSEMBLY
SUSPENSION:REAR:SPRINGS:LEAF SPRING ASSEMBLY:U-BOLT, LEAF SPRING TO AXLE

Potential Number of Units Affected: 15

Problem Description:

E-One Incorporated (E-One) is recalling certain 2018-2020 Cyclone 2 and Typhoon ambulances. The lower shock mount bracket may cause the U-bolts to bind and break, possibly preventing the rear axle from remaining secured.

Consequence:

The unsecured rear axle may shift sideways, resulting in loss of control of the vehicle, thereby increasing the risk of crash.

Remedy:

E-One has notified owners, and dealers replace any of the affected lower shock mount brackets, free of charge. The recall is expected began September 21, 2020. Owners may contact E-One customer service at 1-888-237-1751.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

We have received E-One's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement