



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 24, 2020

Mr. Phil Nickel
Pleasure Way Industries Ltd.
302 Portage Ave
Saskatoon, SK S7J4C6

NEF-150MR
20V-542

Subject: Electronic Control Center Circuit Board may Short

Dear Mr. Nickel:

This letter serves to acknowledge Pleasure Way Industries Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PLEASURE WAY/TOFINO/2019-2021

Mfr's Report Date: September 4, 2020

NHTSA Campaign Number: 20V-542

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 218

Problem Description:

Pleasure Way Industries Ltd. (Pleasure Way) is recalling certain 2019-2021 Tofino motorhomes. The electronic control center circuit board may be damaged from voltages over 18 volts, causing damage to the circuit board.

Consequence:

A damaged circuit board could increase the risk of a fire.

Remedy:

Pleasure Way has notified owners, and dealers will install an over voltage protection device that cuts off voltage to the circuit board. The recall began September 23, 2020. Owners may contact Pleasure Way customer service at 1-800-364-0189.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement