



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 14, 2020

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-150DM
20V-537

Subject: Front Seat Rear Attachment Bolts May Be Missing

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCORE/2020
CHEVROLET/TRAILBLAZER/2021

Mfr's Report Date: September 3, 2020

NHTSA Campaign Number: 20V-537

Components:

SEATS
SEATS:CRITICAL FASTENERS

Potential Number of Units Affected: 105

Problem Description:

General Motors LLC (GM) is recalling certain 2020 Buick Encore GX and 2021 Chevrolet Trailblazer vehicles. The rear attachment bolts of one or both front seats may not have been installed.

Consequence:

If an occupied front seat is missing the rear attachment bolts, it may move during a crash, increasing risk of injury to the occupant.

Remedy:

GM will notify owners, and dealers will inspect seat attachments for both front seats and install attachment bolts as needed, free of charge. The recall is expected to begin October 19, 2020. Owners may contact Chevrolet customer service at 1-800-630-2438 or Buick customer service at 1-800-521-7300. GM's number for this recall is A202304380.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

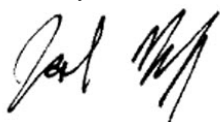
We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement