



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 22, 2020

Mr. Timothy Lafon  
Vice President, Regulatory Affairs  
Volvo Trucks North America  
PO Box 26115  
Greensboro, NC 27402

NEF-150MR  
20V-536

**Subject:** Die Cast Pedal Plate Casting Issue/FMVSS 121

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/VAH/2020-2021  
VOLVO/VHD/2020-2021  
VOLVO/VNL/2020-2021  
VOLVO/VNR/2020-2021

**Mfr's Report Date:** September 2, 2020

**NHTSA Campaign Number:** 20V-536

**Components:**

SERVICE BRAKES, AIR

**Potential Number of Units Affected:** 15,156

**Problem Description:**

Volvo Trucks North America (Volvo Trucks) is recalling certain 2020-2021 VAH, VHD, VNL and VNR vehicles. The die cast pedal plate may break at one of its attachment points, possibly resulting in the brake pedal dislodging. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 121, "Air Brake Systems."

**Consequence:**

A dislodged brake pedal would be inoperable, increasing a risk of a crash.

**Remedy:**

Volvo Trucks will notify owners, and dealers will inspect and replace the pedal plates if required, free of charge. The recall is expected to begin October 30, 2020. Owners may contact Volvo Trucks customer service at 1-800-458-1552. Volvo Truck's number for this recall is RVXX2004.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Volvo's proposed owner notification letter and have approved it for distribution.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

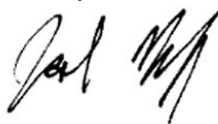
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement