



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 22, 2020

Mr. Timothy Lafon  
Vice President, Regulatory Affairs  
Volvo Trucks North America  
PO Box 26115  
Greensboro, NC 27402

NEF-150MR  
20V-535

**Subject:** King Pin Missing Or Not Tightened Properly

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/VHD/2021  
VOLVO/VNL/2021  
VOLVO/VNR/2021

**Mfr's Report Date:** September 2, 2020

**NHTSA Campaign Number:** 20V-535

**Components:**

STEERING

**Potential Number of Units Affected:** 12

**Problem Description:**

Volvo Trucks North America (Volvo Trucks) is recalling certain 2021 VNL, VHD, and VNR vehicles. The king pin nut may not have been installed or properly tightened during axle assembly.

**Consequence:**

If the king pin is missing or not tightened properly, the knuckle may separate from the axle, increasing the risk of a crash.

**Remedy:**

Volvo Trucks will notify owners, and dealers will inspect the vehicle to make sure that the king pin nut is installed and that it properly tightened, free of charge. The recall is expected to begin in September 2020. Owners may contact Volvo Trucks customer service at 1-800-458-1522. Volvo Truck's number for this recall is RVXX 2003.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Volvo's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

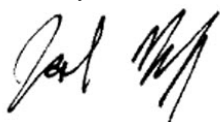
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement