



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 18, 2020

Mr. Wesley Chestnut
Shyft Group
41280 Bridge Street
Novi, MI 48375

NEF-150MR
20V-530

Subject: Tire and Loading Information Incorrect

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
UTILIMASTER/METRIS/2020

Mfr's Report Date: September 2, 2020

NHTSA Campaign Number: 20V-530

Components:
EQUIPMENT:OTHER:LABELS
TIRES

Potential Number of Units Affected: 5,096

Problem Description:

Shyft Group is recalling certain 2020 Fleet Vehicles-Utilimaster Metris vehicles. The payload capacity shown on the Tire and Loading Information label may be higher than the actual payload capacity of the vehicle.

Consequence:

Overloading of the tires may increase the risk of tire failure, increasing the risk of a crash.

Remedy:

Shyft Group will notify owners and will inspect the vehicles and if the payload values are incorrect, the label will be replaced, free of charge. The recall is expected to begin in September 2020. Owners can contact Shyft Group customer service at 1-800-582-3454. Shyft Group's number for this recall is 20-06.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Shyft Group's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement