



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 4, 2020

Mr. Erik Larson
Aftersales Director
Piaggio Group Americas, Inc.
257 Park Avenue South
4th Floor
New York, NY 10010

NEF-150SS
20V-524

Subject: Brake Lever/Pedal Travel Required To Decelerate

Dear Mr. Larson:

This letter serves to acknowledge Piaggio Group Americas, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIAGGIO/MP3 500/2019-2020

Mfr's Report Date: August 28, 2020

NHTSA Campaign Number: 20V-524

Components:

SERVICE BRAKES, HYDRAULIC

Potential Number of Units Affected: 123

Problem Description:

Piaggio Group Americas, Inc. (Piaggio) is recalling certain 2019-2020 MP3 500 motorcycles. The brake lines may have been improperly galvanized, allowing hydrogen to be released into the brake fluid.

Consequence:

Hydrogen in the braking system can reduce the brake lever's ability to activate the brakes, increasing the risk of a crash.

Remedy:

Piaggio will notify owners, and dealers will perform a complete brake system flush, free of charge. The recall is expected to begin September 24, 2020. Owners may contact Piaggio customer service at 1-212-380-4433. Piaggio's number for this recall is PP2ZZQ1904_MP3.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please clarify the recall population. The population field states 123, but the recall text states that there are 130 affected Piaggio MP3 500 units in the US market.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement