



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 9, 2020

Ms. Pamela Tonglao  
Counsel  
PACCAR Incorporated  
777 106th Ave NE  
Bellevue, WA 98004

NEF-150MR  
20V-506

**Subject:** Lower Rear Pivot Bolts Improperly Sized

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KENWORTH/T800/2020-2021  
KENWORTH/T880/2020-2021  
KENWORTH/W900/2020-2021  
KENWORTH/W990/2020-2021  
PETERBILT/348/2020-2021  
PETERBILT/365/2020-2021  
PETERBILT/367/2020-2021  
PETERBILT/389/2020-2021  
PETERBILT/520/2020-2021  
PETERBILT/567/2020-2021

**Mfr's Report Date:** August 26, 2020

**NHTSA Campaign Number:** 20V-506

**Components:**

POWER TRAIN:AXLE ASSEMBLY

**Potential Number of Units Affected:** 1,097

**Problem Description:**

PACCAR Incorporated (PACCAR) is recalling certain 2020-2021 Peterbilt 348, 365, 367, 389, 520, 567 and Kenworth T800, T880, W900, W990 vehicles equipped with Watson and Chalin steerable lift axle suspension systems (model SL2065). The axles may have lower rear pivot bolts that are not long enough to sufficiently engage the locking feature of the corresponding nuts.

**Consequence:**

The short screws can cause the hardware to separate from the suspension system and become road hazards, increasing the risk of a crash and/or injury.

**Remedy:**

PACCAR will notify owners, and dealers will inspect suspect chassis and replace the pivot bolts, as necessary, free of charge. The

recall is expected to begin October 24, 2020. Owners may contact Kenworth customer service at 1-425-828-5888 and Peterbilt customer service at 1-940-591-4220. PACCAR's numbers for this recall is 20PBE and 20KWC.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

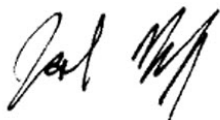
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement