



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 31, 2020

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
20V-504

Subject: Dirver's Side Headlight Aimed Too Low/FMVSS 108

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2021

VOLKSWAGEN/ATLAS CROSS SPORT/2020

Mfr's Report Date: August 26, 2020

NHTSA Campaign Number: 20V-504

Components:

EXTERIOR LIGHTING:HEADLIGHTS

Potential Number of Units Affected: 11

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2020 Atlas Cross Sports and 2021 Atlas vehicles. The driver's side headlight may have been aimed too low during production. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

A headlight aimed incorrectly aimed reduces the driver's visibility, increasing the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will adjust the driver's side headlight, free of charge. The recall is expected to begin October 25, 2020. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 94N7.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff", written in a cursive style.

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement