



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 8, 2020

Mr. Joshua Chard  
Director, Corporate and Product Safety  
Altec Industries Inc.  
210 Inverness Center Drive  
Birmingham, AL 35242

NEF-150MR  
20V-502

**Subject:** Engine Idle Increase may Affect Boom Movement

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ALTEC/AERIAL DEVICE/2015-2018

**Mfr's Report Date:** August 25, 2020

**NHTSA Campaign Number:** 20V-502

**Components:**

ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL

**Potential Number of Units Affected:** 17

**Problem Description:**

Altec Industries Inc. is recalling certain 2015-2018 LR7, ALB, AC18, AC23, and AC38 vehicles built on an International N9/N10 chassis. During an HC Desorb cycle, the vehicle's idle will rapidly rise causing an increase in pump flow. The increased pump flow can result in the moving speed of the boom changing.

**Consequence:**

The change in boom speed can result in unintended positioning of the boom, increasing the risk of injury.

**Remedy:**

Altec will notify owners, and dealers install an update that will reprogram the low idle preset to 850 RPM, free of charge. The recall is expected to begin October 19, 2020. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 774.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement