

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 31, 2020

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2

Warren, MI 48093

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150DM

20V-489

Makes/Models/Model Years:

CHEVROLET/CORVETTE/2020

Mfr's Report Date: August 18, 2020

Subject: Hood May Inadvertently Open

NHTSA Campaign Number: 20V-489

Components:

ELECTRICAL SYSTEM: SOFTWARE STRUCTURE:BODY:TRUNK LID

Potential Number of Units Affected: 7.071

Problem Description:

General Motors LLC (GM) is recalling certain 2020 Chevrolet Corvette vehicles. Despite visual and audible warnings, the vehicle can be driven with the front trunk lid unlatched.

Consequence:

An unlatched hood can open when driving above a certain speed, obstructing the driver's forward view and increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will update the software in the vehicle's Body Control Module to limit the vehicle speed to 26 mph when the hood is not completely closed and latched, free of charge. In addition, the operation of the hood release on the key fob will be modified to reduce the likelihood of inadvertent hood release actuations. Owners also may allow the vehicle to be remedied via an Over-The-Air software update. The recall is expected to begin October 3, 2020. Owners may contact GM customer service at 1-866-522-9559. GM's number for this recall is N202311160.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

