



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 7, 2020

Mr. Kevin Van Bronkhorst  
Director of Post Sales Surveillance  
Indian Motorcycle Company  
2100 Highway 55  
Medina, MN 55340

NEF-150JK  
20V-454

**Subject:** Possible Reduction in Brake Performance

Dear Mr. Van Bronkhorst:

This letter serves to acknowledge Indian Motorcycle Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INDIAN/SCOUT/2019  
INDIAN/SCOUT BOBBER/2019

**Mfr's Report Date:** August 4, 2020

**NHTSA Campaign Number:** 20V-454

**Components:**

SERVICE BRAKES

**Potential Number of Units Affected:** 2,742

**Problem Description:**

Indian Motorcycle Company (Indian) is recalling certain 2019 Scout and Scout Bobber motorcycles equipped with Anti-Lock Brake Systems (ABS). After the manufacturing process, air may remain trapped within the brake system, possibly reducing brake performance.

**Consequence:**

Reduced brake performance can increase the risk of a crash.

**Remedy:**

Indian will notify owners, and dealers will perform a brake fluid bleed of the front and rear ABS to evacuate the air, free of charge. The manufacturer has not yet provided a recall start date. Owners may contact Indian customer service at 1-877-204-3697. Indian's number for this recall is 1-18-07. This recall is an expansion of NHTSA Recall number 19V-156.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please ensure the following requirements are met:

Since the population of recalled motorcycles has increased from last year, please provide a description of how the products to be recalled differ from similar products that are not included in the recall (49 CFR 573.6 (c)(2)).

**AMENDED 573 REQUIRED.**

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement