



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 11, 2020

Mr. Stephen Worrall  
Bentley Motors, Inc.  
2200 Ferdinand Porsche Drive  
Herndon, VA 02116

NEF-150DM  
20V-452

**Subject:** Top View Rear Camera Holder Malfunction/FMVSS 111

Dear Mr. Worrall:

This letter serves to acknowledge Bentley Motors, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
BENTLEY/FLYING SPUR/2020

**Mfr's Report Date:** August 3, 2020

**NHTSA Campaign Number:** 20V-452

**Components:**  
BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

**Potential Number of Units Affected:** 102

**Problem Description:**  
Bentley Motors, Inc. (Bentley) is recalling certain 2020 Flying Spur vehicles. Moisture can enter the Top View rear camera holder and result in a reduction in the clarity of the rear view camera image. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rearview Mirrors."

**Consequence:**  
A reduction in the quality of the rearview camera image can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

**Remedy:**  
Bentley will notify owners, and dealers will modify the top view camera holder to improve the water draining ability, free of charge. The recall is expected to begin August 21, 2020. Owner may contact Bentley customer service at 1-800-777-6923. Bentley's number for this recall is RE 20/21.

**Notes:**  
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement