

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 4, 2020

Mr. Antonio Mole Daimler Vans USA, LLC 8501 Palmetto Commerce Pkwy Ladson, SC 29456 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 20V-427

Subject: Chassis Missing Additional Stabilization/FMVSS 126

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/SPRINTER (VS30)/2019

Mfr's Report Date: July 27, 2020

NHTSA Campaign Number: 20V-427

Components:

SUSPENSION:FRONT:STABILIZER BAR SUSPENSION:REAR

Potential Number of Units Affected: 4

Problem Description:

Daimler Vans USA, LLC (DVUSA) is recalling certain 2019 Mercedes Benz Sprinter vehicles. The chassis may be missing the additional stabilization required for its cargo capacity. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 126, "Electronic Stability Control Systems."

Consequence:

If the vehicle is operated without the additional stabilization, vehicle handling could be affected, increasing the risk of a crash.

Remedy

DVUSA will notify owners, and dealers will upgrade the chassis by replacing the stabilizer bar on the front axle and replacing shock absorbers and installing a stabilizer bar on the rear axle, free of charge. The recall is expected to begin September 7, 2020. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3FAHRBA.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

