



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 4, 2020

Mr. Antonio Mole  
Daimler Vans USA, LLC  
8501 Palmetto Commerce Pkwy  
Ladson, SC 29456

NEF-150MR  
20V-426

**Subject:** Incorrect Rear Leaf Spring Shims/FMVSS 126

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/SPRINTER (VS30)/2019  
MERCEDES BENZ/SPRINTER (VS30)/2019

**Mfr's Report Date:** July 27, 2020

**NHTSA Campaign Number:** 20V-426

**Components:**

SUSPENSION:REAR:SPRINGS:LEAF SPRING ASSEMBLY:LEAF

**Potential Number of Units Affected:** 26

**Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2019 Mercedes Benz Sprinter and Freightliner Sprinter vehicles. The incorrect leaf spring shims may have been installed between the rear axle and the leaf springs possibly affecting the vehicle's handling. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 126, "Electronic Stability Control Systems."

**Consequence:**

The incorrect leaf spring shims may negatively affect vehicle handling, increasing the risk of a crash.

**Remedy:**

DVUSA will notify owners, and dealers will replace the leaf spring shims on both sides, renew the spring brackets, check the rubber buffers for wear, renewing them if necessary, and adjust the headlamps, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3LEFSPRI.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement