



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 29, 2020

Mr. John Bautista
CEO
Tropos Technologies, Inc.
16890 Church Street
Building 1
Morgan Hill, CA 95037

NEF-150SS
20V-425

Subject: Inadequate Back Camera View/FMVSS 111

Dear Mr. Bautista :

This letter serves to acknowledge Tropos Technologies, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TROPOS/ABLE/2019-2020

Mfr's Report Date: July 22, 2020

NHTSA Campaign Number: 20V-425

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

Potential Number of Units Affected: 66

Problem Description:

Tropos Technologies, Inc. (Tropos) is recalling certain 2019-2020 Able low-speed vehicles. The back-up camera may not provide a sufficient view angle. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

The reduced view angle of the back-up camera display increases the risk of a crash or back-over incident.

Remedy:

Tropos will notify owners, and dealers will replace the camera, free of any charge. The recall is expected to begin August 10, 2020. Owners may contact Tropos customer service at 1-408-571-6104. Tropos' number for this recall is TRO-20-01.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

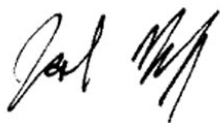
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement