



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 27, 2020

Ms. Hanah Klodzinski
Recall Compliance Coordinator
Thor Motor Coach
PO Box 1486
Elkhart , IN 46515

NEF-150KL
20V-418

Subject: Damaged Circuit Board May Affect Lighting Function

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR MOTOR COACH/ARIA/2017-2020
THOR MOTOR COACH/PALAZZO/2017-2019
THOR MOTOR COACH/TUSCANY/2017-2020
THOR MOTOR COACH/TUSCANY XTE/2017
THOR MOTOR COACH/VENETIAN/2017-2020

Mfr's Report Date: July 20, 2020

NHTSA Campaign Number: 20V-418

Components:

ELECTRICAL SYSTEM
EXTERIOR LIGHTING:BRAKE LIGHTS
EXTERIOR LIGHTING:TURN SIGNAL

Potential Number of Units Affected: 1,780

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2017-2020 Aria, Venetian and Tuscany, 2017 Tuscany XTE and 2017-2019 Palazzo motorhomes vehicles that received an inspection-only remedy for recall 18V-763. The rear mounted Power Distribution Module (PDM) may have been damaged during manufacturing, possibly resulting in the rear marker lights, brake lights, or turn signals not functioning.

Consequence:

Non-functioning exterior marker lights can increase the risk of a crash.

Remedy:

TMC will notify owners, and Daimler Trucks dealers will replace the PDM, free of charge. This recall is expected to begin September 20, 2020. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000196.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that TMC will not be submitting quarterly recall completion rate reports for this campaign.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement